## AMENDMENTS TO THE CLAIMS

This listing of claims replaces all prior versions, and listings, of claims in the application:

## Listing of Claims:

1-16, (Cancelled)

17. (Currently Amended) A method that facilitates message processing, the method performed within a computer comprising one or more processors and computer system memory, the method comprising:

requesting one or more messages;

determining from information associated with the one or more messages that each of the one or more messages belongs to a conversation group;

linking the one or more messages by a group identifier;

locking the conversation group, the lock preventing a disparate requestor from accessing the one or more messages; [fandl]

providing exclusive serial access to the messages <u>such that only one service can process</u> <u>related messages at any time</u>;

when a reader has finished processing the messages, receiving a notification from the reader to release the lock; and

releasing the lock.

- 18. (Previously Presented) The method of claim 17, further comprising: receiving one or more related messages associating the related messages with the conversation group.
- 19. (Previously Presented) The method of claim 17, further comprising updating the conversation group with incoming related messages.
- (Original) The method of claim 17, further comprising utilizing a conversation group identifier to lock the conversation group.

21. (Original) The method of claim 17, further comprising storing the messages in-order.

22. (Currently Amended) A method that facilitates message processing, the method performed within a computer comprising one or more processors and computer system memory, the method comprising:

receiving a request for a message;

determining from information associated with the message that message belongs to a conversation group;

associating the message and other related messages with a conversation group;

locking the conversation group via a conversation group identifier; [[and]]

providing exclusive access to one or more messages of the conversation group to the requestor;

when the requestor has finished processing the messages, receiving a notification from the requestor to release the lock; and

releasing the lock.

- (Original) The method of claim 22, further comprising utilizing message identifiers to determine whether messages are related.
- 24. (Original) The method of claim 22, further comprising receiving the conversation group identifiers to associate with the conversation group.
- 25. (Original) The method of claim 22, further comprising dynamically updating the conversation group with incoming related messages.
  - 26 28. (Cancelled)

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- 29. (Previously Presented) A computer readable medium storing computer executable instructions which when executed upon one or more computer processors facilitate message processing by causing the processors to perform the method of claim 17.
  - 30. (Cancelled)